

VOICE & CHAT

VALENCE BOT

Built on Amazon Web Services using the Lex engine paired with Alexa for Business, the Valence Bot provides employees access to internal resources through their own personal Alexa devices via a natural language interface.

Tracking down operational information within a company can be a challenge. Whether it's questions around benefits, health care, or IT-related issues, employees often spend valuable time digging through handbooks, emails, or websites trying to find answers.

The Valence Bot eliminates this hassle by providing employees instant access to this information from anywhere using Alexa.



✓ **Operational Information**

Allows employees to quickly access benefits information such as vacation policies, health coverage, as well as company infrastructure information such as shipping addresses and expense reimbursements.

✓ **Support Requests**

Through a simple voice dialogue, employees can request IT services such as ordering equipment and resolving issues. They can also specify issue priority and specify contact preferences.

✓ **Employee Communication**

Employees can stay aware of new employee hires, what projects people are working on, and where they are located. Key company events such as holiday party or summer picnics are also a simple question away.

